



# **The Lender and NSLDS SSCR Process**

## **Part Seven of the Data Excellence & Operations Webinar Series**

Data Integrity & Operations



National Student  
Clearinghouse®

# Agenda

- Key Phrases & Definitions
- Non-Direct Loan Lender and NSLDS Notification Data Flow
- NSLDS SSCR Reporting Tab & SSCR Error Reports
- Best Practices
- Questions



# Enrollment Reporting Service

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The Clearinghouse **provides enrollment status** and deferment information for financial aid students on behalf of its participating institutions to **guarantee agencies, lenders, servicers, and the Department of Education.**

The data that is provided on your enrollment files and uploaded in our database also drives other services that schools participate in, such as StudentTracker, Myhub, Verifications, etc.

# Timely Reporting

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- The Department of Education (ED)/National Student Loan Data System (NSLDS) requires institutions to certify all federal aid recipients at least every two months.
- Report enrollment status changes to the Clearinghouse as swiftly as possible because...
  - The ED requires Status changes be sent to the NSLDS within 60 days of the Date of Determination

# Key Phrases & Definitions

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- **NSLDS** - National Student Loan Data System
- **SSCR** - Student Status Confirmation Report
- **NSLDS SSCR Roster** - List of students requested by NSLDS
- **Non-direct Borrower list** - List of students requested by non-direct lenders, servicers, and guarantee agencies

## Key Phrases & Definitions

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- **Ask/Answer** - NSLDS & lenders ask for students- Clearinghouse can only send data for those students
- **SSCR Error** - A record not accepted by the NSLDS and sent back on the SSCR Error Report
- **Roster Response** - Response from Clearinghouse to the NSLDS SSCR Roster
- **Ad-hoc SSCR Roster** - Off schedule SSCR Roster from the NSLDS requested by the institution

# Key Phrases & Definitions

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**Clearinghouse Supplemental Adds process** - Clearinghouse process that assists with adding missing students to SSCR Rosters

- No additional reporting from institution's required
  - Can help reduce paper deferment form requests
  - Is in addition to the FSA compliance requirements
  - Is not a federal compliance requirement in and of itself
- Sent to the NSLDS four days after a Roster response
- Students must meet certain criteria:
  - Appeared on a previous SSCR Roster sent to the Clearinghouse
  - Is currently being reported with an active Status or newly reported separation Status
  - Was not on the SSCR Roster

# Key Phrases & Definitions

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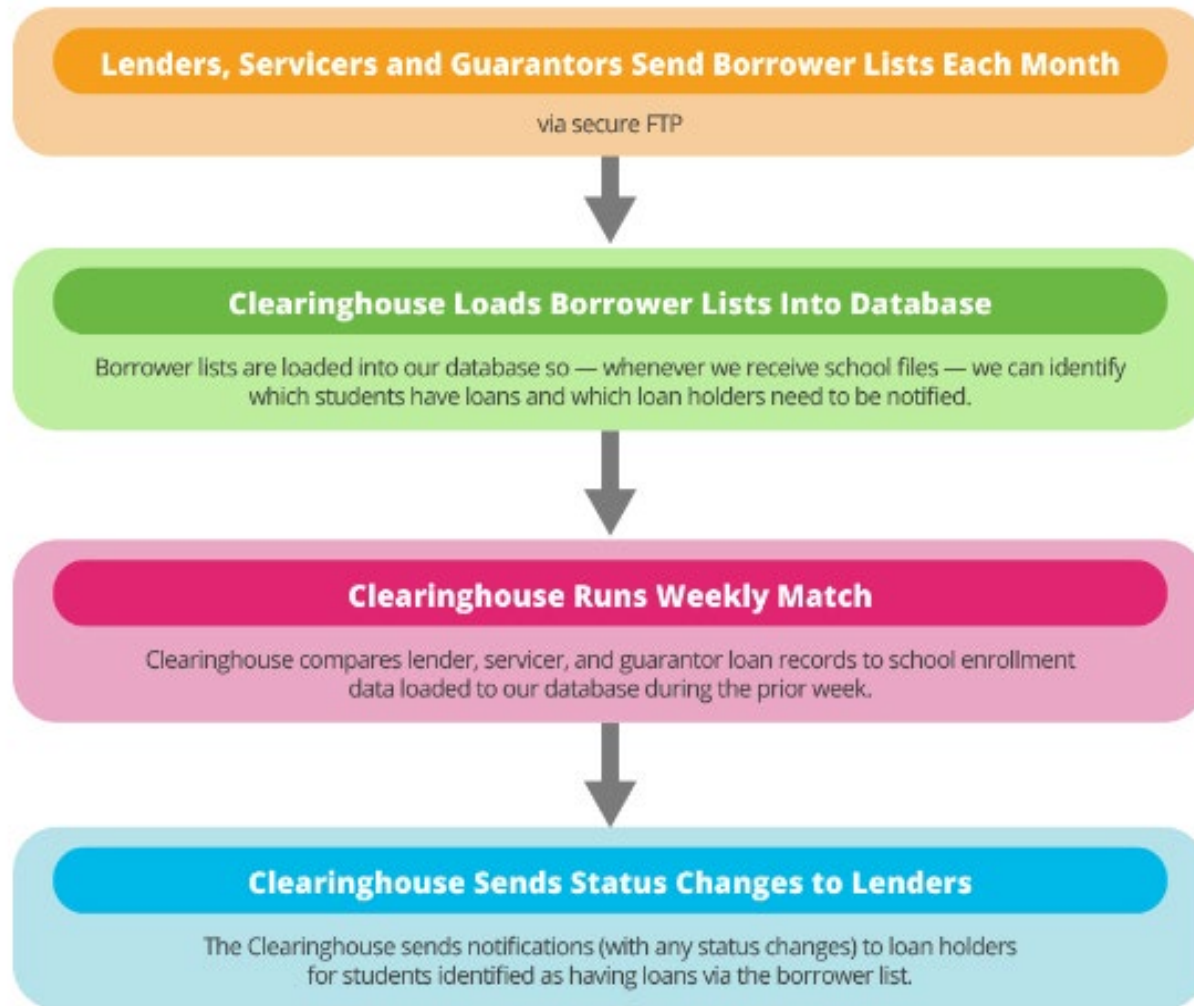
**Mid-Month SSCR Roster process** - Is a courtesy process to supplement compliance reporting

- Is not a federal compliance requirement
- Clearinghouse does not guarantee it will run every month and does not advise relying on this process when submitting enrollment files
- To be eligible, an enrollment file must be processed between the SSCR Response and the middle of the month
- New rosters are requested by the Clearinghouse from NSLDS

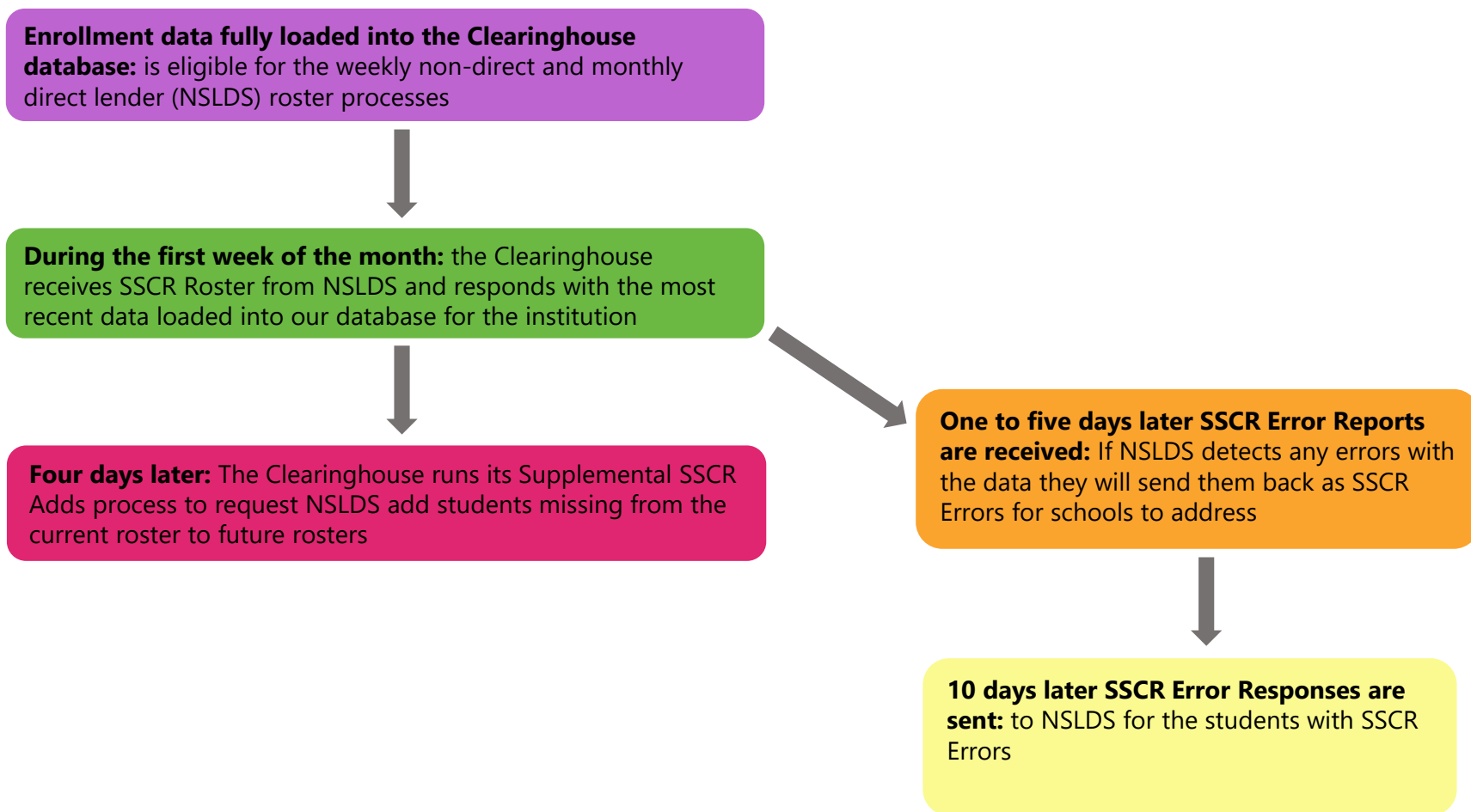


# Weekly Notification for Non-Direct Loans

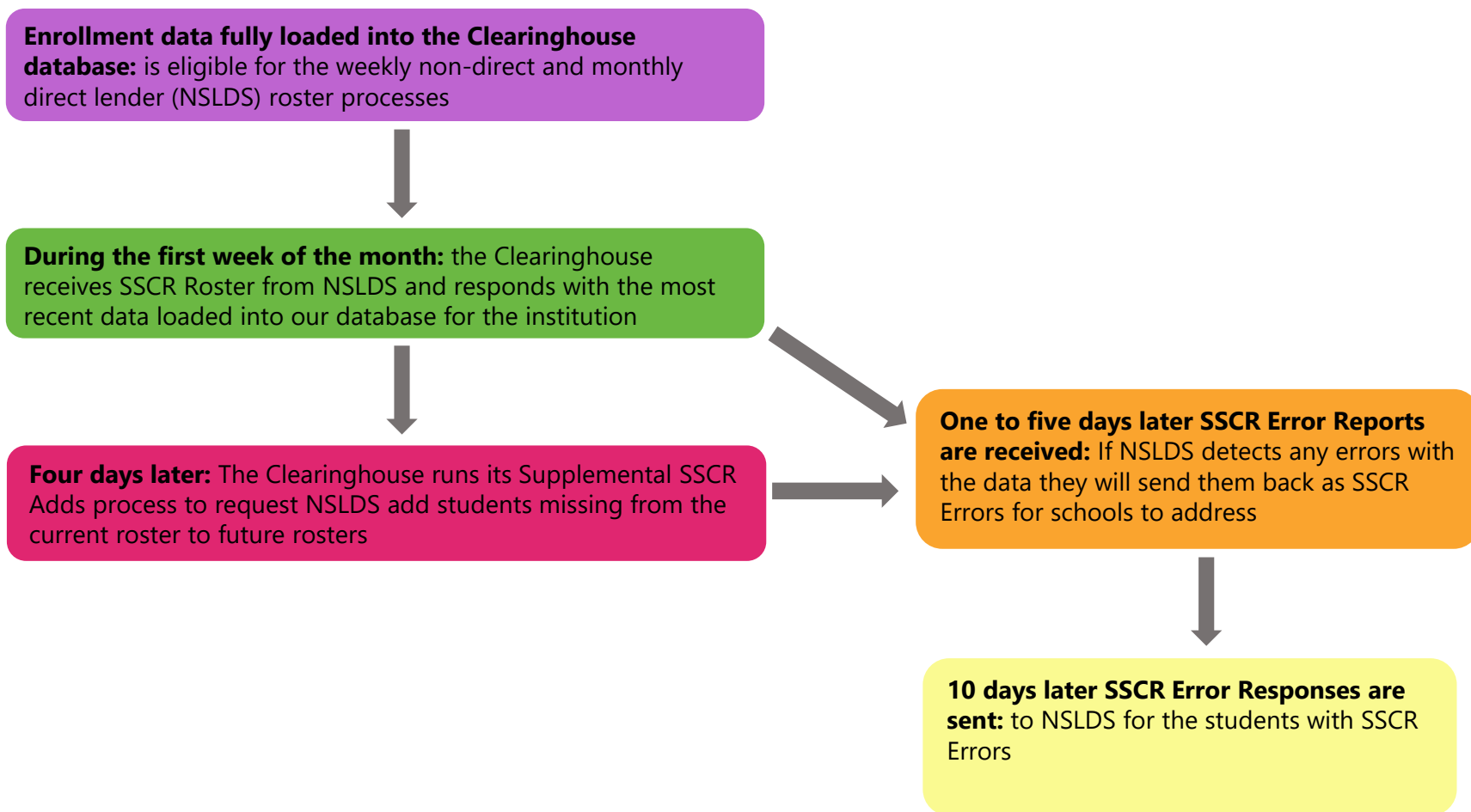
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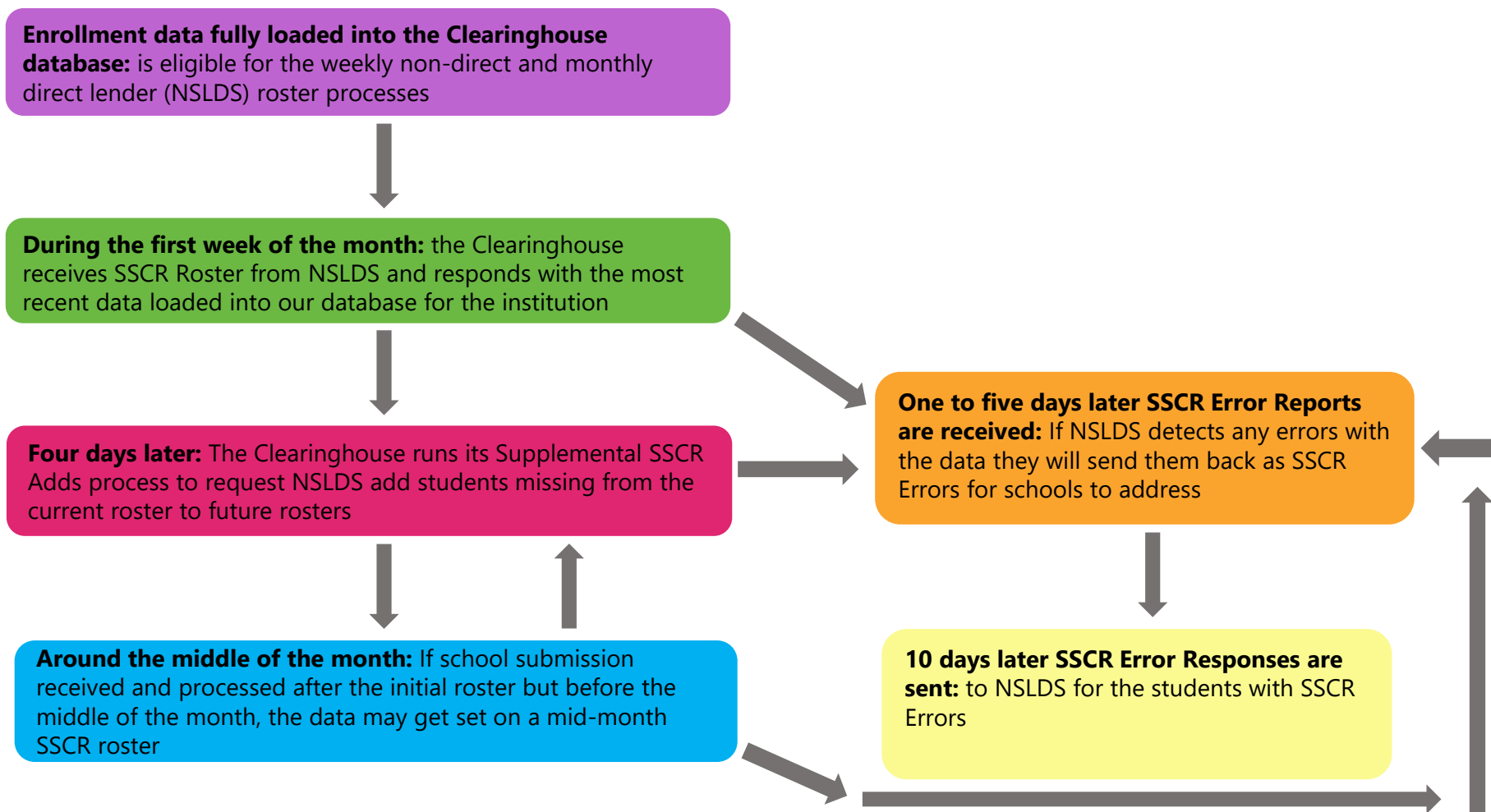
# The NSLDS SSCR Roster Process



# The NSLDS SSCR Roster Process



# The NSLDS SSCR Roster Process



# Multiple Enrollment Files

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- Clearinghouse is currently only able to send one record per student at a time to NSLDS and lenders
- Need for an Ad-hoc SSCR Roster or an adjustment to the submission schedule might be necessary
  - If multiple files are received or scheduled close together
- Contact us at 703.742.4880 or [schoolops@studentclearinghouse.org](mailto:schoolops@studentclearinghouse.org)

# SSCR Error Correction Requirements

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- Responding to and correcting your SSCR Errors is a compliance requirement
- Corrections should be submitted to NSLDS within 10 days of receipt of the SSCR Error Report. The Clearinghouse provides 8 days to allow for processing time
- SSCR Error Tutorials available on the Clearinghouse Academy website

# Navigating to the NSLDS SSCR Error Report

[Student Reporting](#)[Verification Services](#)[Research Services](#)[Transcript Services](#)[Reverse Transfer](#)

## Student Reporting

### Student Reporting

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#### Data Reporting Dashboard

[Data Reporting Dashboard](#)

Click above link to access the Data Reporting Dashboard.

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#### Interstate Passport

[Interstate Passport](#)

Click above link to access Interstate Passport File Submission Summary.

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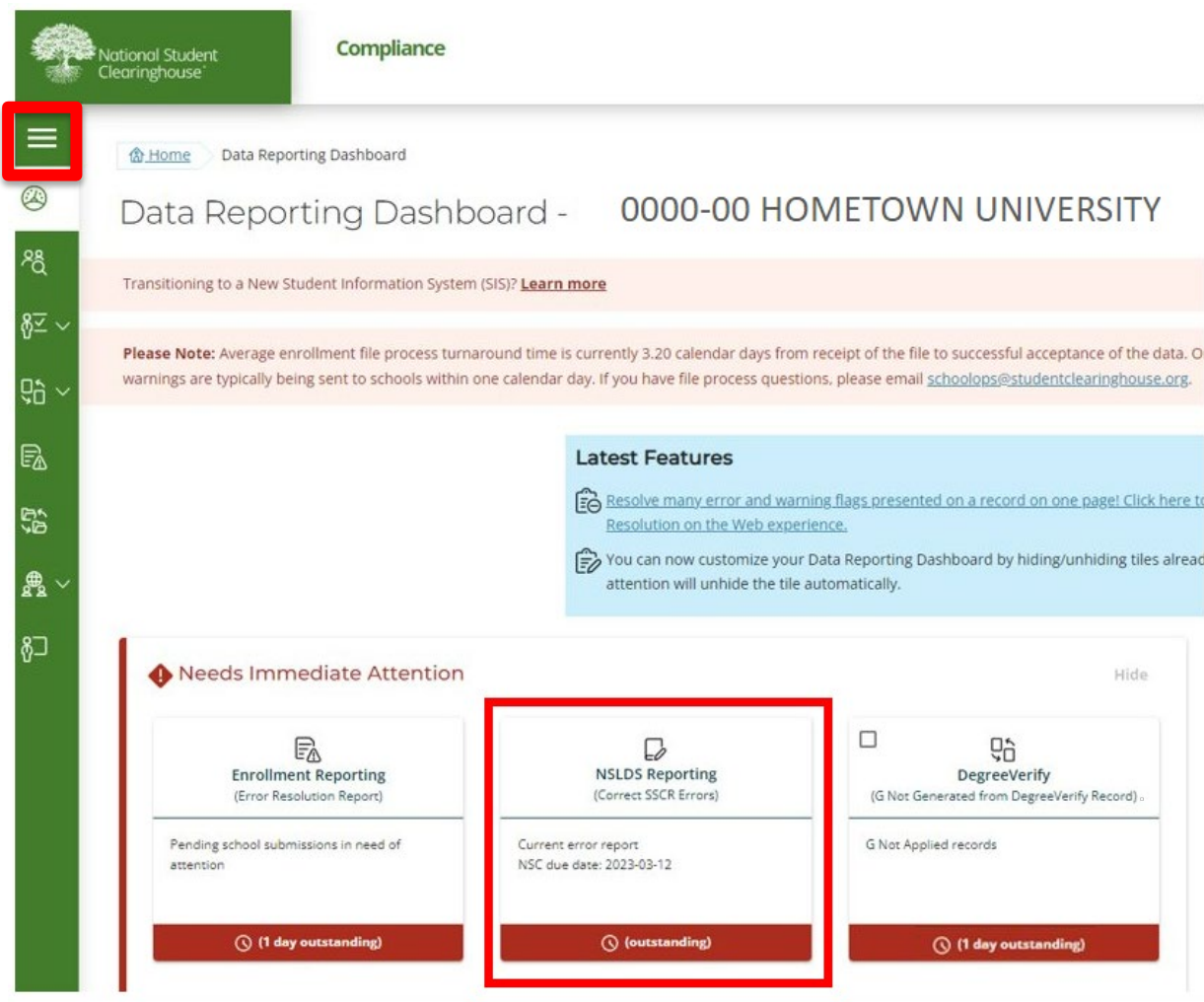
#### Myhub Dashboard

[Myhub Dashboard](#)

Click above link to access Myhub Dashboard pages.

[Service Status](#)[Terms of Use](#)[Privacy Policy](#)

# Navigating to the NSLDS SSCR Error Report



**National Student Clearinghouse** Compliance



[Home](#) Data Reporting Dashboard

## Data Reporting Dashboard - 0000-00 HOMETOWN UNIVERSITY



Transitioning to a New Student Information System (SIS)? [Learn more](#)



**Please Note:** Average enrollment file process turnaround time is currently 3.20 calendar days from receipt of the file to successful acceptance of the data. Our warnings are typically being sent to schools within one calendar day. If you have file process questions, please email [schoolops@studentclearinghouse.org](mailto:schoolops@studentclearinghouse.org).



### Latest Features

-  [Resolve many error and warning flags presented on a record on one page! Click here to Resolution on the Web experience.](#)
-  You can now customize your Data Reporting Dashboard by hiding/unhiding tiles already in use. Hiding a tile will automatically unhide the tile automatically.

### Needs Immediate Attention

**Enrollment Reporting**  
(Error Resolution Report)  
  
Pending school submissions in need of attention  
  
 (1 day outstanding)

**NSLDS Reporting**  
(Correct SSCR Errors)  
  
Current error report  
NSC due date: 2023-03-12  
  
 (outstanding)

☐**DegreeVerify**  
(G Not Generated from DegreeVerify Record)  
  
G Not Applied records  
  
 (1 day outstanding)



# Understanding the SSCR Error tab

<a href="#">Future Transmission</a> <a href="#">Transmission History</a> <a href="#">NSLDS Reporting</a> <a href="#">Advance Registration</a>								
School Name:			COMMUNITY COLLEGE					
View ▾			<a href="#">Export Results</a>					
SSCR Creation Date	NSC Received Date	NSC Processed Date	Originator	Error Report Received Date	NSC Due Date (by 5 PM ET)	Error Response Sent Date	# of Students w/ Errors	NSLDS Error Codes and (#)
9/3/2018	9/4/2018	9/4/2018	NSLDS					
8/18/2018	8/18/2018	8/18/2018	CH	8/21/2018			2	11(2)
8/1/2018	8/14/2018	8/14/2018	NSLDS	8/16/2018	8/23/2018	8/25/2018	29	75(19) 38(1) 21(7) 22(2)
8/10/2018	8/10/2018	8/10/2018	CH	8/14/2018			14	11(13) 79(1)
8/1/2018	8/6/2018	8/6/2018	NSLDS	8/8/2018	8/15/2018	8/17/2018	31	75(19) 38(2) 21(7) 22(2) 32(1)
7/7/2018	7/7/2018	7/7/2018	CH	7/10/2018			11	79(1) 11(10)
7/2/2018	7/3/2018	7/3/2018	NSLDS	7/5/2018	7/12/2018	7/14/2018	33	75(20) 79(2) 21(7) 22(2) 38(2)
6/8/2018	6/8/2018	6/8/2018	CH	6/12/2018			16	79(2) 11(14)
6/1/2018	6/4/2018	6/4/2018	NSLDS	6/7/2018	6/14/2018	6/16/2018	21	38(12) 21(7) 22(2)
5/16/2018	5/16/2018	5/16/2018	CH	5/18/2018			17	79(2) 11(15)
5/1/2018	5/12/2018	5/12/2018	NSLDS	5/15/2018	5/22/2018	5/25/2018	12	79(3) 21(7) 22(2)
5/7/2018	5/7/2018	5/7/2018	CH	5/10/2018			17	79(2) 11(15)
5/1/2018	5/2/2018	5/2/2018	NSLDS	5/4/2018	5/11/2018	5/14/2018	13	79(3) 21(7) 22(2) 38(1)
4/16/2018	4/16/2018	4/16/2018	CH	4/18/2018			16	79(2) 11(14)
4/2/2018	4/12/2018	4/12/2018	NSLDS	4/16/2018	4/23/2018	4/25/2018	10	32(1) 21(7) 22(2)
4/7/2018	4/7/2018	4/7/2018	CH	4/11/2018			16	79(2) 11(14)
4/2/2018	4/3/2018	4/3/2018	NSLDS	4/5/2018	4/12/2018	4/14/2018	12	32(1) 21(7) 38(2) 22(2)
3/16/2018	3/16/2018	3/16/2018	CH	3/20/2018			16	79(2) 11(14)
3/1/2018	3/12/2018	3/12/2018	NSLDS	3/14/2018	3/21/2018	3/23/2018	13	38(1) 79(3) 21(7) 22(2)
3/7/2018	3/7/2018	3/7/2018	CH	3/10/2018			14	79(2) 11(12)
3/1/2018	3/2/2018	3/3/2018	NSLDS	3/8/2018	3/15/2018	3/17/2018	19	38(7) 79(3) 21(7) 22(2)
2/9/2018	2/9/2018	2/9/2018	CH	2/13/2018			15	79(2) 11(13)
2/1/2018	2/5/2018	2/5/2018	NSLDS	2/8/2018	2/15/2018	2/17/2018	71	38(61) 21(7) 22(2) 79(1)
1/16/2018	1/16/2018	1/16/2018	CH	1/18/2018			17	11(15) 79(2)
1/1/2018	1/12/2018	1/12/2018	NSLDS	1/15/2018	1/22/2018	1/24/2018	10	21(7) 22(2) 79(1)

[Click here for explanations of error codes.](#)

[FAQs](#)



# Online Update Alert Message

## Student Look-Up

Search By:

Student SSN:

Search


Name:

Enrollment History Degree History Notes

View

Certified by School	Status	Status First Started	Term Begin	Term End	Anticipated Graduation Date	Date of Birth	School Code	School Name	Block Data?
05/21/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996	<input type="text"/>	STATE UNIVERSITY	No
04/23/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
03/22/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
02/20/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
02/01/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
12/18/2017	F	08/14/2017	08/14/2017	12/04/2017	05/13/2018	02/10/1996		STATE UNIVERSITY	No

- Click on the Status link for explanation of the various Status.

 **Alert**

We currently have an enrollment file in-house for your institution, therefore we cannot process online updates at this time. Further updates can be made by contacting School Operations at [SchoolOps@studentclearinghouse.org](mailto:SchoolOps@studentclearinghouse.org).

OK



# When You Cannot Submit an SSCR Correction

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- Student is on an in-house Enrollment file
- Student already has a pending online update
- Correction must be made via Student Look-up Tab
- Inactive branch(es)
- SSCR Error Report is more than 30 days old (hyperlinks inactivate)
- Corrections must be made directly via NSLDS

# SSCR Error Corrections Directly via NSLDS

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There are isolated incidences when SSCR Errors should be addressed directly by the school on the NSLDS

- Contact the Audit Resource Center for advisement:  
[auditresource@studentclearinghouse.org](mailto:auditresource@studentclearinghouse.org)
- Manual updates made to the NSLDS website:  
[www.nsls.ed.gov](http://www.nsls.ed.gov)
- Conflict tickets opened with NSLDS via phone: 1-800-999-8219

# NSLDS Website Modernization

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- NSLDS modernized website deployed Summer 2022 prompting the roster process to pause
- Timeline for deviation from regular process: 7/19/2022-Present
- Roster process resumed: November/December 2022
- FSA issued an enrollment reporting compliance audit exemption
- For more information- see the Clearinghouse Compliance Central blogpost

# Enrollment Reporting Best Practices

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- Submit enrollment files timely
- Resolve your NSLDS SSCR Error Report within eight days
- Update your SIS with any changes you make on your SSCR Error Report to avoid future SSCR errors
- Subscribe to the Compliance Central blog to keep up to date with the latest compliance information from our Compliance & Data Operations Department
- Contact [SchoolOps@studentclearinghouse.org](mailto:SchoolOps@studentclearinghouse.org) or 1.703.742.4880 with any questions related to enrollment reporting.

# Questions?



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